



PRIVACY POLICY

Effective Date: 01st March 2024

Scrimatec IT Solutions Pvt Ltd ("we", "our", "us") values your privacy and is committed to protecting your personal information. This Privacy Policy describes how we collect, use, and disclose your information when you use our website, applications, services, and products (collectively, the "Services").

SECTION 1 - WHAT DO WE DO WITH YOUR INFORMATION?

When you use or purchase our services, we collect personal information you provide to us, such as your name, address, email, phone number, and payment information.

Additionally, when you browse our platforms, we automatically collect information such as your IP address, browser type, device information, and browsing behavior through cookies or similar technologies.

With your permission, we may also send you emails about our products, services, offers, and updates.

SECTION 2 - CONSENT

How do you give consent?

By providing personal information to complete a transaction (e.g., signing up, making a purchase, requesting support), we imply that you consent to our collecting and using it for that specific reason.

If we ask for your personal information for marketing or any other secondary reason, we will either ask you directly for your express consent or provide you with an option to decline.

How do you withdraw consent?

If you change your mind after opting in, you may withdraw your consent at any time by contacting us at info@scrimatec.com or writing to:

Privacy Compliance Officer

Scrimatec IT Solutions Pvt Ltd
Plot No 42, Shop No 2, Near Shani Mandir,
Kanhe, Pune, Maharashtra - 412106

SECTION 3 - DISCLOSURE



We may disclose your personal information:

- If required by law
 - If you violate our Terms of Service
 - To protect our rights or comply with legal processes
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SECTION 4 - PAYMENT

We use **Razorpay** (or other PCI-DSS compliant providers) to process online payments. Your card data is encrypted using industry standards (PCI-DSS), and neither we nor Razorpay store your full card details on our servers.

For more information, please refer to Razorpay's privacy policy:
<https://razorpay.com/privacy>

SECTION 5 - THIRD-PARTY SERVICES

We may use third-party providers (e.g., hosting, analytics, payment processors) to support our services. These providers collect, use, and disclose your information only to the extent necessary to perform the services they provide to us.

We are not responsible for the privacy practices of third-party services and recommend reviewing their privacy policies.

Once you leave our platform or are redirected to a third-party service, this Privacy Policy no longer applies.

SECTION 6 - SECURITY

We follow industry best practices to protect your personal data. While no method of transmission over the internet or electronic storage is 100% secure, we take all reasonable steps to prevent unauthorized access, disclosure, alteration, or destruction.

SECTION 7 - COOKIES

We use cookies to:

- Maintain user sessions
- Understand usage patterns
- Improve user experience



You may disable cookies in your browser, but some features of our site may not function properly.

SECTION 8 - AGE OF CONSENT

By using our services, you confirm that you are at least the age of majority in your jurisdiction, or you have provided consent for any minor dependents to use our services under your supervision.

SECTION 9 - CHANGES TO THIS PRIVACY POLICY

We reserve the right to modify this Privacy Policy at any time. Changes take effect immediately upon posting on our website. If significant changes are made, we will notify you via email or through our platform.

SECTION 10 - CONTACT INFORMATION


For any inquiries, complaints, access, or updates to your personal information, please contact:

Privacy Compliance Officer

Scrimatec IT Solutions Pvt Ltd

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Plot No 42, Shop No 2, Near Shani Mandir,
Kanhe, Pune, Maharashtra - 412106

 Email: [**info@scrimatec.com**](mailto:info@scrimatec.com)